



Negative Balance Protection Policy

This policy helps protect retail clients of MTrading from incurring a Negative Balance on their trading account.

This policy is only available on the "flagship" MTrading trading account and is available to retail clients only.

MTrading advice is to maintain the appropriate levels of margin in your trading account at all times and not to use a "margin call", Stop Out Level or "negative balance on account protection policy" as a method of risk management!

The provisions of this policy shall not apply:

- in abnormal markets conditions or exceptional market movements/volatility
- where the company determines, in its sole and absolute discretion, that the negative balance is unrelated to the clients trading activity (for example, where the debit relates to any fee or charges of the company)
- where the negative balance is connected to or a result of, either direct or indirect, the clients breach of any provision of the terms of the company or from the breach of the market rules,
- where the client deals with the company through a credit arrangement or bonus arrangement provided by the company
- where we, at our sole discretion, notify you that you are excluded from this protection;
- in the case of an event arising as described in the following: any error or failure in the operation of the Platforms (trading software tools, mobile Apps, Web Trader or any delay caused by the Platforms, any cause beyond our control, trading via robots, "Expert Advisors" or (external) trading signal providers, the acts, omissions or negligence of any intermediate broker or settlement agent except to the extent caused by our negligence, fraud or willful default.